

“Socket reassured us during the move to our new office by being there every step of the way.”

– Carol Payne, Office Manager
O’Fallon, MO



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Industry
Real Estate

Socket Services
6 Voice Lines
Local and Long-Distance
Telephone
Dedicated Internet

Geographical Location
O’Fallon



Socket ensures smooth transition into new offices with more phone features and Internet capabilities.

Client

Dutchman Realty, a commercial real estate firm located in O’Fallon, Mo., boasts almost 50 years of combined experience and offers expert knowledge in many facets of the industry. As the real estate landscape continuously changes, Dutchman’s services thrive by expanding to include brokerage, development, leasing, investment and corporate services.

Challenge

In the summer of 2007, Dutchman Realty moved from St. Charles, Mo., to a new home in O’Fallon. The new location was outside the coverage area of Dutchman’s former telephone provider, and it did not want to change its current telephone number. Dutchman Realty needed a phone and Internet service provider that could ensure the dialogue between its clients continued uninterrupted without additional costs and fees.

Solution

In the process of looking for alternatives, Dutchman’s telephone system vendor recommended Socket as a solution to the problems it was facing. Dutchman learned Socket could offer telephone service that would allow it to keep its existing telephone number. Furthermore, Socket brought outstanding support and innovation to the table. In the event of an outage, Socket could guarantee telecommunications would run smoothly by rerouting all calls to the appropriate real estate agent’s cell phone.

Result

Using Socket’s telephone services helped Dutchman Realty coordinate a well-organized and cost-effective transition into its new office in O’Fallon. Additionally, Dutchman’s Internet upload, download and capacity capabilities were enhanced as a result of the switch. Since Socket was able to reassure Dutchman Realty every step of the way, Dutchman now enjoys increased communication abilities and highly recommends Socket’s services to other Missouri businesses.