

The City of St. Peters

“With Socket, we cut our telecom costs substantially by consolidating our voice network. The transition was smooth and painless, and our network is smarter and more efficient.”

— John Becher, Director of Information Technology



Industry:
City Government

Socket Services:
3 Primary Rate Interface (PRI)
Circuits
69 Voice and Fax Lines
300 Direct Inward Dial (DID)
Numbers
Long-Distance Service

Geographic Location:
St. Peters

Website:
www.StPetersMO.net

Building a cohesive and efficient voice network for less money.

A lively community

St. Peters is a thriving St. Louis suburb with more than 55,000 residents who depend on institutions like the police and health departments, utility services and recreational facilities and programs. Communication between residents and city officials is vital to ensuring continued economic growth.

A network divided

St. Peters residents are split between two main telephone providers. City officials did not want residents to incur long-distance charges when calling for emergency assistance or help with other city services. So the city maintained two networks—one for each provider. Negotiating long-distance rates with each provider and maintaining separate contracts, rate structures and fees was also tricky.

Simplified telecom services

The City of St. Peters needed a technology partner who could simplify its telecom services and improve communication with its residents. Socket consolidated the city's services onto one network, so all phone lines are available for use in case of emergencies or other spikes in traffic. Combining long-distance charges resulted in a significant cost savings, helping the city spend taxpayer dollars wisely.

Serving the city efficiently

With Socket, the City of St. Peters was able to consolidate its network and save money. The city now enjoys a state-of-the-art network that connects all city offices and facilities, making officials accessible to residents so St. Peters can continue to grow and prosper.